



ROSEMARY NEALE NURSING ADVISORY SERVICE PTY LTD

COMPANY PROFILE

The Rosemary Neale Nursing Advisory Service Pty Ltd (RNNAS) provides management advice and staff education in areas of:

- recovery of threatened and sanctioned aged care facilities;
- development and implementation of quality management systems;
- leading and/or assisting in preparing aged care facilities for accreditation;
- gap analyses and reports;
- systems data analysis;
- policy, procedure and clinical documentation development;
- staff education in professional documentation for funding and accreditation;
- reviews of RCS categories and related care documentation;
- RCS education and training to managers and staff;
- staff management, education and training in clinical care;
- reviewing management and staffing structures including rosters;
- facilitating organisational change.

The director and principal consultant of RNNAS, Rosemary Neale, is a registered nurse with more than 30 years experience in a broad range of nursing disciplines, including ten years as a Director of Nursing in private hospitals, and has tertiary qualifications in Nursing Administration.

Since 1995, Rosemary has worked as a Consultant Nurse Adviser to numerous aged care facilities on various matters. Examples include reviewing the standard of resident care and developing strategies to address non-compliance with the outcome and accreditation standards, problem solving, resolving senior management problems, advising on staffing and management issues, the development of policy and procedure manuals, improving RCS categories and related income, and quality improvement programs. In addition, Rosemary also has extensive experience in nursing home and hostel management, including relieving as Acting Director of Nursing and Acting Hostel Manager, respectively. Rosemary also delivers short course seminars on Quality Management systems and RCS documentation throughout NSW, on behalf of ACS.

In 1997, Rosemary was an educator in the training seminars for the Resident Classification Scale, on behalf of the Commonwealth Department of Health and Family Services and currently provides inservice training for nursing home and hostel staff.

In 1998, Rosemary successfully completed the ETRS Aged Care Quality Assessor training course and has also undertaken the Management and QA System (MQAS) training.

Since 1999, Rosemary has successfully prepared many nursing homes and hostels for full accreditation with the Aged Care Accreditation Standards Agency.

In March 2001, Rosemary was appointed to the Nurse Adviser Panel established by the Commonwealth Department of Health and Aged Care, under the Aged care Act 1997, and reappointed in March 2003 for a further two years.

Rosemary has been appointed to the National Accreditation Committee of the Retirement Village Association Ltd. Australia since 2003, and has also served on the Board of Directors of a Central Coast Retirement Village.

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