



25 September, 2007

Mrs Lynette Cecil
Managing Director
SmartCare
PO Box 3365
BANGOR NSW 2234

Dear Lynette,

**Aged & Community Services Australia
2007 Awards for Excellence**

Congratulations on SmartCare being a finalist in ACSA's Organisation Award this year.

ACSA's Annual Awards for Excellence celebrate best practice, recognise outstanding achievement and promote continuous improvement in the care and support of older people, people with disabilities and their carers.

Please find enclosed a certificate which recognises the significant contribution your organisation has made to the lives of older people and to our industry.

It is important that we acknowledge and celebrate our achievements as an industry. To this end I would encourage you to consider nominating for the 2008 Awards. Details will be posted on our website www.agedcare.org.au early in the new year.

Once again my congratulations and best wishes.

Yours sincerely,

Greg Mundy
Chief Executive Officer

End