



Aged & Community Services  
Association of NSW & ACT

## STATEMENT OF PHILOSOPHY

**Through its members the Aged & Community Services Association of NSW & ACT Inc will seek to:**

- Acknowledge that every person has individual physical, psychological, spiritual and quality of life needs.
- Respect the right of client choice in the provision of services.
- Acknowledge and respect that residential care facilities are the homes of residents who live in those communities.
- Encourage and enhance personal independence and autonomy in every day life and respect each person's right to privacy, dignity and independent decision making.
- Endorse the concept of providing holistic care so each person can live a quality life and die with dignity.
- Promote the right of older people and people with disabilities to be supported at home.
- Pursue the provision of a range of aged care and disability services to people in the community.
- Provide appropriate quality services for older persons and people with disabilities in their home, day or residential care facility.
- Encourage interaction between the community and older people and people with disabilities living at home.
- Develop and promote a sense of community in aged care facilities as part of the wider community.
- Participate regularly in national, state and local association advocacy activities on issues affecting older people and people with disabilities.
- Ensure that staff have a safe working environment, access to the necessary training, education and resources to achieve excellence and promote their involvement and empowerment in decision making.
- Acknowledge and develop the important role of volunteers, including the use of unpaid services, to enhance quality of life for individuals.
- Use surplus funds to enhance and develop quality care.
- Acknowledge that there is a role for governments in the provision of some services to older people and people with disabilities.
- Strive to exceed legislative standards and challenge those which are unreasonable, unethical or unfair.